

NORTHWIND

January 2014

Practice Exercises - Sales & Catering Session 1

Please use the Company List below to complete the following exercises

- 1. Create an Inquiry for Company #1
- 2. Create a profile for Company #2 add two contact names and Tax Exemption
- 3. Create a profile for Company #3 and add a Client Trace
- 4. Create a booking from the GRC Function screen for tomorrow for Company #4
- Create a booking from the GRC Function screen for today for Company #5 and add Booking Text and Contact Trace
- 6. Create a booking from the GRC Function screen for 6 months from now for Company #6 and add an Advance Deposit
- 7. Create a booking from the GRC Function screen for two days from now for Company #2 and add Booking Trace
- 8. Create a booking from the GRC Function screen for next week from now for Company #3 and add a Booking Text and Expected/Guarantee numbers
- 9. Convert the Inquiry to an actual booking for Company #1
- 10. Locate booking #4 using the Make Edit Booking and add another Contact Name
- 11. Locate booking #6 using the Make Edit Booking and add a 2nd Advance Deposit and create a Booking Trace
- 12. Locate booking #3 and change the Status and change to Expected/Guarantee numbers

Company List:

- 1. Globus Enterprise
- 2. Trimark Corporation
- 3. Air America
- 4. The Home Repair Store
- 5. Atlantis Casino
- 6. Best Shoes Warehouse

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